



Argyll Community Housing Association Limited

Registered Office at: Menzies House, Glenshellach Business Park, Oban  
PA34 4RY

Registered under the Co-operative and Community Benefit Societies Act  
2014, Reg. No. 2661R(S)

Registered with the Scottish Housing Regulator as a Registered Social  
Landlord – RSL No. 360

Registered with the Office of the Scottish Charity Regulator as a charity,  
charity number SC042713.

Vat Registration Number: 155542607

Registered with the Scottish Government, Property Factor Reg-

## Welfare Rights Service

The benefits system is complicated and always changing. We aim to make sure that you are getting everything that you are entitled to. Even if you have been refused in the past, rules may have changed.

We can give one to one advice and assist with applications for any benefits that you may be entitled to. If you are refused a benefit we can also assist and represent you to appeal any decisions.

There are lots of changes to benefits and some benefits are now devolved to Social Security Scotland.

If you have a benefit enquiry or would like to check you are getting everything you are entitled to contact your Welfare Rights Officer who may be able to help you. It's free! and it's confidential.

## Welfare Rights Service

*Welfare Rights Service is a free and confidential service for tenants offering help and advice on benefits*  
**Contact Bute Advice Centre today on 01700 502784**



*Your Welfare Rights Officer can help increase income and can give advice on rent arrears.*

The Welfare Rights Service is **free** and **confidential** and could result in you getting benefits that you are entitled to.

Millions of pounds go unclaimed each year in this area and not just by those who aren't working. Those in low paid or part time work are often missing out and changes like having a baby can often mean more money.

Welfare Rights officers can tell you what you are entitled to and can assist you to make applications. If you have a benefit refusal they can represent you and advise how to appeal a decision. There are different benefits available if you

- Are sick or disabled
- Need help with your rent or council tax
- Have children
- Are retired
- Are looking for work or have lost your job
- Work part time or in low paid work
- Are looking after someone
- Need help with one-off costs

You can contact your local housing office to make an appointment or call the Welfare Rights Officer for your area.

Contact Welfare Rights Officers:

Bute Advice Centre  
(Bute & Cowal)  
Info@buteadvice.org.uk  
01700 502784

ACHA Lomond  
Naomi.Clezy@acha.co.uk  
01546 605907

ACHA Oban  
Corrina.Mclean@acha.co.uk  
01546 605924

ACHA Mid Argyll & Kintyre  
Fiona.Evamy@acha.co.uk  
01546 605878