



ACHA are keen to get feedback from you, our tenants, on our proposals to improve the services provided to you. The **Feedb@ck Forum** is used to get your views on new policies, and reviews of the services we provide.

So what would be involved in being a member of the Feedb@ck Forum?

Questionnaires sent out to you by post, e-mail or text would be used to enable ACHA, as your landlord, to get a clearer picture of how you view the services we are developing. If you can spare a few minutes once in a while (there is no obligation if you change your mind later) please choose your topics and complete your contact details below and return it to your local ACHA office or email this form to communications@acha.co.uk.

Please tick the services which you would like to be consulted on:

	Tick
Finance (rents, service charges & value for money)	
New services or service changes	
Tenant participation	
How we allocate houses	
How we manage our estates (anti-social behaviour & ground maintenance)	
Repairs & Maintenance	

How we communicate with you	
Other	

If you have ticked "Other" please provide details in the box below:

How do you wish us to communicate with you (i.e. how do you wish to receive consultation documents)?

	Tick
Post	
Email (please provide your email address in box below)	
Mobile number (please provide your mobile number in box below)	

Please enter your details below & hand in the form to your nearest ACHA office:

Name:	
Address:	



The Scottish Housing Regulator's Landlord report on ACHA can be found on the **Find and Compare Landlords** webpage at www.scottishhousingregulator.gov.uk

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