Welfare Rights Service

The benefits and tax credits system is complicated and always changing. We aim to make sure that you are getting everything that you are entitled to. Even if you have been refused in the past, rules may have changed.

We can arrange office appointments or if you can't get out, we can arrange home visits.





Argyll Community Housing Association Limited
Registered Office at: Menzies House, Glenshellach Business Park, Oban
PA34 4RY

Registered under the Co-operative and Community Benefit Societies Act 2014, Reg. No. 2661R(S)

Registered with the Scottish Housing Regulator as a Registered Social Landlord – RSL No. 360

Registered with the Office of the Scottish Charity Regulator as a charity, charity number SC042713.

Vat Registration Number: 155542607

There will be lots of changes to benefits with the introduction of Universal Credit. Do you know what the effects of this will be on your own financial situation?

If the answer is 'no' then why not ask to speak to Welfare Rights Officer who may be able to help you. It's free!

Welfare Rights Service

Welfare Rights advice is a free and confidential service for tenants offering help and advice on benefits Contact Bute Advice Centre for Advice today on 01700 502784





European Social Fund Investing in a Smart, Sustainable and Inclusive Future

Your Welfare Rights
Officer can help
increase income and
advise with debts.
including rent arrears.

The Welfare Rights Service is free and confidential and could result in you getting benefits and credits that you are entitled to.

Millions of pounds go unclaimed each year in this area and not just by those who aren't working. Those in low paid or part time work are often missing out and changes like having a baby can often mean more money.

Advisers can tell you about what you are due and deal with all benefit claims and appeals about what you should get if you:

- Are sick or disabled
- Need help with your rent or council tax
- Have children
- Are retired
- Are looking for work or have lost your job
- Work part time or in low paid work
- Are looking after someone
- Need help with one-off costs

You can drop in to your local housing office to make an appointment.

Contact Welfare Rights Officers:

Bute Advice Centre
(Bute & Cowal)
Info@buteadvice.org.uk
01700 502784

ACHA Lomond patricia.mcdonald@acha.co.uk 01546 605901

ACHA Oban corrina.mackenzie@acha.co.uk 01546 605924

ACHA Mid Argyll & Kintyre fiona.evamy@acha.co.uk 01546 605878