



Changes to your Scottish Secure Tenancy Rights Introduced by the Housing (Scotland) Act 2014

Do you have someone who lives with you that helps look after you?

This may be because you have an illness, or disability, or just need help with everyday tasks, such as shopping, cooking, cleaning, help to get washed or dressed, or help to stay safe. **If someone, such as a family member, has moved in with you to help to care for you, then you need to let us know.**

Recent changes to legislation mean that for a person to succeed to your tenancy in the event of your death, they must have notified the landlord that they live with you and following that notification they must have been living in your home for at least 12 months.

In order to avoid them having to move out in these circumstances it is important that you let us know they are living with you.

In the future if anyone is planning to move in with you to help to look after you, it is better if they get some advice first about their rights as a carer and how giving up their own home may affect their future rights to a tenancy.

For Further Advice please see overleaf for contact details



The Scottish Housing Regulator's Landlord report on ACHA can be found on the **Find and Compare Landlords** webpage at www.scottishhousingregulator.gov.uk

Argyll Community Housing Association Limited.
Registered Office at: Menzies House, Glenshellach
Business Park, Oban, PA34 4RY
Registered under the Co-operative and Community
Benefit Societies Act 2014, Reg. No. 2661R(S)
Registered with the Scottish Housing Regulator as a
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Registered with the Scottish Government, Property
Factor Registration Number PF000302



Telling us about changes to your household

To ensure that your tenancy rights are protected it is very important to ensure that you advise us of any changes to your household.

This includes telling us about anyone who has previously moved in with you who you haven't already told us about, and when anyone moves into or out of your home in the future at the time they do so.

If you are unsure about whether you have told us about anyone who has moved into your home let us know now.

You can do this by writing or calling into your local Housing office at:

- Menzies House, Glenshellach Business Park, Oban, PA34 4RY.
Tel: 01546605930 Email: housing.lorn@acha.co.uk
- 11 Flora Street, Bowmore, Isle of Islay, PA43 7JX
Tel: 01546605890 Email: housing.islay@acha.co.uk
- Dalriada House, Lochgilphead, PA31 8ST
Tel. 01546605800 Email: housing.midargyll@acha.co.uk
- Dolphin Hall, Manse Avenue, Dunoon, PA23 8DQ
Tel: 01546605950 Email: housing.cowal@acha.co.uk
- 13-16 Longhill Crescent, Rothesay, Isle of Bute, PA20 0JT
Tel: 01546605870 Email: housing.bute@acha.co.uk
- Old Quay Head, Campbeltown, PA28 6ED
Tel. 01546605880 Email: housing.kintyre@acha.co.uk
- Lamont House, 9-19 Stuckleckie Road, Helensburgh, G84 7NL
Tel. 01546605920 Email: housing.lomond@acha.co.uk

Calling our Customer Service Centre on 0800 028 2755

Updating your tenancy information on our website at www.acha.co.uk Click on the link "View More Useful Information for tenants" and from there you can submit your details on-line to us.

Completing the Household Questionnaire attached to this leaflet and returning it to the above office.

Carers Centres:

- **North Argyll Carers Centre**, Albany Street, Oban, PA34 4AL
Tel: 01631564422 Email: info@northargyllcarers.org.uk
- **Dochas Carers Centre**, 50 Campbell Street, Lochgilphead, PA31 8JU
Tel: 01546600022 Email: enquiries@dochasfund.org.uk
- **Helensburgh & Lomond Carers SCIO**, Lomond House, 29 Lomond Street, Helensburgh, G84 7PW
Tel: 01436673444, Email: admin@helensburgh-carer-support.org
- **Crossroads and Carers Centre** (Cowal & Bute), 61/63 Argyll Street, Dunoon, PA23 7HG Tel: 01369707700