

	Amenity Housing Standard homes with no on-site specialist services	General Needs Housing Standard homes in the community	Retirement Housing Self-contained homes for older residents with on-site support	Sheltered Housing Supported homes for older or vulnerable residents
✓ Included as standard				
✗ Not included				
○ Varies - see notes				

Safety & Security

24-hour emergency telephone	✗	✗	○ ¹	✓
Secure entry system	○ ³	○ ²	✓	✓
Emergency repairs	✓	✓	✓	✓

On-Site Support

Local staff on site	✗	✗	✓	✓
Support with social activities	✗	✗	✓	✓

Communal Areas and Facilities

Communal areas & cleaning	✗	○ ⁴	✓	✓
Maintained communal gardens	✗	○ ⁴	✓	✓
Communal lounge	✗	✗	✓	○ ⁵
Guest room for family & friends	✗	✗	✓	○ ⁵

Notes

- 1 Retirement Housing:** 24-hour emergency telephone response is available at Cragroy only — not all retirement properties.
- 2 General Needs Housing:** Secure entry systems are present in some closes only.
- 3 Amenity Housing:** Some properties have a close door entry system.
- 4 General Needs Housing:** Communal area cleaning and maintained gardens are available at some closes only, subject to a service charge.
- 5 Sheltered Housing:** Lochgair Place does not have a communal lounge or guest room