

Contact your local ACHA office using the numbers below:

Helensburgh & Lomond

Lamont House, 9-19 Stuckleckie Road, Helensburgh, G84 7NL
Tel: 01546 605920

Cowal

Dolphin Hall, Manse Avenue, Dunoon, PA23 8DQ
Tel: 01546 605950

Bute

13-16 Longhill Crescent, Rothesay, PA20 0JT
Tel: 01546 605870

Mid Argyll

Dalriada House, Lochgilphead, PA31 8JL
Tel: 01546 605800

Kintyre

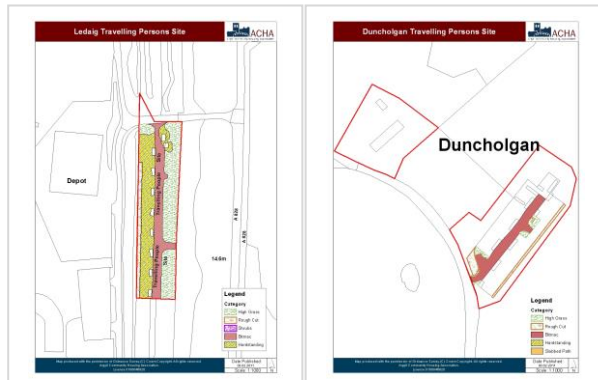
Old Quay Head, Campbeltown, PA28 6ED
Tel: 01546 605880

Islay

11 Flora Street, Bowmore, Islay, PA43 7JX
Tel: 01546 605890

Oban, Lorn and Isles

Menzies House, Glenshellach Business Park, Oban, PA34 4RY
Tel: 01546 605930



Services for Gypsy Travellers

This leaflet explains the services available to Gypsy Travellers both within and out with ACHA's Travelling Persons sites
Sites are currently located at:

- Ledaig (near Oban) 8 pitches
- Duncholgan (near Lochgilphead) 14 pitches



Argyll Community Housing Association Limited.
Registered Office at: Menzies House, Glenshellach
Business Park, Oban, PA34 4RY
Registered under the Co-operative and Community
Benefit Societies Act 2014, Reg. No. 2661R(S)
Registered with the Scottish Housing Regulator as a
Registered Social Landlord – RSL No. 360
Vat Registration Number: 155542607
Registered with the Scottish Government, Property
Factor Registration Number PF000302



ACHA Travelling Persons' Sites

Each site is visited on a weekly basis by Housing & Neighbourhood Services Assistants. Staff can assist with paperwork, provide information and liaise with other relevant agencies.

ACHA also provides a Welfare Rights Service and tenants can request a home visit to help with any benefit queries/applications or alternatively call into their local ACHA office.

Any repairs to pitches can be reported to ACHA's staff or by phoning the Customer Service Centre free phone number 0800 028 2755.

ACHA's Travelling Persons Sites also have a variety of local initiatives such as educational classes and pre-school places. Please contact ACHA staff in the local office for information (see contact information on the back page).

Information about services can be found at <http://www.acha.co.uk/Services/gypsytravellerservices.html>. We would be more than happy to give you information on any of our services, please don't hesitate to ask. We can provide leaflets and other information in large print or in alternative languages on request.

ACHA has a Gypsy Travellers' Strategy and can provide a copy of this for you if you would like, please ask us.

Applying for a Pitch

Pitches are allocated in line with the HOME Argyll allocations policy. Application forms can be submitted through the Home Argyll website - www.homeargyll.co.uk. ACHA staff would be happy to help you to fill in the application form and give you information on allocations. Applications are assessed according to housing need. Depending on the level of demand, there may be a waiting list for pitches.

ACHA Tenants

If you are allocated a pitch on one of ACHA's Travelling Persons' Sites you will be required to sign a Tenancy Agreement. This agreement outlines your obligations to us as your landlord and also our obligations to you.

As with all other ACHA tenancies you have the right to be consulted on issues such as rent increases. We would be happy to give you information on how you can get involved with ACHA; tenant participation, Tenants Consultation Register etc.

You can apply for membership of the Association. This £1 for life membership enables you to vote on matters at the Annual General Meeting of ACHA and also receive a copy of our Annual Report each year.