



ACHA are keen to get feedback from you, our tenants, on our proposals to improve the services provided to you. The Feedb@ck Forum is used to get your views on new policies, and reviews of the services we provide. If you decide to join our Feedb@ck Forum you would also be entitled to join the Argyll Tenants' Panel which meets once a month in Inveraray (please note that you can choose not to join the Tenants Panel and we do appreciate that not everyone can travel to meetings). So what would be involved in being a member of the Feedb@ck Forum?

Questionnaires sent out to you by post / e-mail would be used to enable us, as your landlord, to get a clearer picture of how you view the services we are developing (reply paid envelopes will be provided for your responses if you don't have an e-mail address). If you think you might like to get involved in this and could spare a few minutes once in a while (there is no obligation if you change your mind later) please choose your topics and complete your contact details below and return it to your local ACHA office.

Please tick the services which you would like to be consulted on:

	Tick
Finance (rents, service charges & value for money)	
New services or service changes	
Tenant participation	
How we allocate houses	
How we manage our estates (anti-social behaviour & ground maintenance)	

Repairs & Maintenance	
How we communicate with you	
Other	

If you have ticked "Other" please provide details in the box below:

How do you wish us to communicate with you (i.e. how do you wish to receive consultation documents)?

	Tick
Post	
Email (please provide your email address in box below)	
Mobile number (please provide your mobile number in box below)	

Please enter your details below & hand in the form to your nearest ACHA office:

Name:	
Address:	

Would you like to join the Tenants Panel?	Yes		No	
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The Scottish Housing Regulator's Landlord report on ACHA can be found on the **Find and Compare Landlords** webpage at [www.scottishhousingregulator.gov.uk](http://www.scottishhousingregulator.gov.uk)

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