

<p>✓ Included as standard</p> <p>✗ Not included</p> <p>○ Varies - see notes</p>	<p>Amenity Housing Standard homes with no on-site specialist services</p>	<p>General Needs Housing Standard homes in the community</p>	<p>Retirement Housing Self-contained homes for older residents with on-site support</p>	<p>Sheltered Housing Supported homes for older or vulnerable residents</p>
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Safety & Security

24-hour emergency telephone	✗	✗	○ ¹	✓
Secure entry system	○ ³	○ ²	✓	✓
Emergency repairs	✓	✓	✓	✓

On-Site Support

Local staff on site	✗	✗	✓	✓
Support with social activities	✗	✗	✓	✓
24-hour on-call warden support	✗	✗	✗	✓

Communal Areas and Facilities

Communal areas & cleaning	✗	○ ⁴	✓	✓
Maintained communal gardens	✗	○ ⁴	✓	✓
Communal lounge	✗	✗	✓	○ ⁵
Guest room for family & friends	✗	✗	✓	○ ⁵

Notes

- Retirement Housing:** 24-hour emergency telephone response is available at Cragroy Court only — not all retirement properties.
- General Needs Housing:** Secure entry systems are present in some closes only.
- Amenity Housing:** Some properties have a close door entry system.
- General Needs Housing:** Communal area cleaning and maintained gardens are available at some closes only, subject to a service charge.
- Sheltered Housing:** Lochgair Place does not have a communal lounge or guest room